Social housing (regulation) Legislation - Programme
Draft for resourcing illustration only

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Projects (Based on regulators themes)	Project Lead	Highlight/likely workstreams		
Programme Overview including	**To be determined**	- Phase 1 completed, and resources agreed through Budget setting £100k pa – 2 years **Governance** – Supporting HP&SH Sub Committee and Tenant Consultative Group integration through co-opting / constitution. **Named lead Housing director** arrangements to ensure Professionalisation requirements achieved. **Co-ordination compliance/submission** for Tenant Satisfaction Measures; Local Authority Data Return; Inspection Planning **Overall consumer compliance** for each of consumer standards in SMART Action Plan – As discussed various scrutiny. **HRA Business Planning** on options around decency/choices **Inspection preparation** – documents/library/storyboard		
Safety (Includes Home Standard)	"	- Landlords health & safety responsibilities within the home/communal areas - Decent Homes plus / Asset management Strategy - Investment Profile and disrepair - Mould & damp spotlighting		
Quality (Includes Home Standard)	"	- Quality of the home - Communal spaces and inspections - Services designed with tenants		
Neighbourhood (Includes Neighbourhood & Community Standard)	"	- Partnership working to support tenant's Well-being in neighbourhoods. - Place shaping and partnerships with key providers. - Environmental service standards - Grounds and waste management service standards		
Transparency	"	- Lead officers (Member and executive level) - Tenants voice and role in decision making - Tenant Involvement Strategy		
Engagement & Accountability (includes tenant	"	- Complaint handling in line with ombudsman code (not just Tell us) - Intelligence and service responses – learning from complaints. - Equitable service – tailored access and bespoke customer services		

involvement and empowerment standard)		
Tenancy **(includes tenancy existing standard)**	"	• Tenancy conditions & Agreement • Allocations policy – linked to Management of Housing Register • Tenant incentive and home swapper
Data Submission	"	• Local Authority Data Return / NROSH (Portal) changing. • 22 Tenant Satisfaction Measures – 10 to be uploaded from April 2023 ready for submission April 2024 • Tenant satisfaction strategy and survey to be done by 2024
Professionalisation	"	• Announced 28/2/23 with consultation planned Summer 2023 on migration. • Level 4/5 qualifications for all housing managers proposed

Achievements since last period	Planned Activities for next period
Amber/Red Areas	**Risks including TCG input**
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Homelessness prevention & Social housing Committee Work planning items	**Resourcing Requirements**
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